

Strategic Plan



FY 2024-2028

Bureau of Criminal Identification
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Mission Statement

The mission of the Bureau of Criminal Identification (BCI) is to provide public safety agencies and the public: technical services, expertise, training, criminal justice information, permits, and related resources.

Who We Are

When the Utah Bureau of Criminal Identification and Investigation was founded, its purpose was to centralize and facilitate criminal identification in Utah through fingerprinting and emerging technologies, enhancing law enforcement's investigative capabilities, and preventing misidentification. While the founder's vision of the Bureau providing "Investigation" to assist police agencies with Bureau investigators never materialized, BCI has become an essential tool for police agencies.

After 97 years, the Utah Bureau of Criminal Identification has grown from its modest beginnings in the Capitol basement to a now eleven-section agency. From the Brady Section, which runs background checks on Utah gun purchases, to Expungements, which determine eligibility for removing criminal history in the hope of a better future. BCI has a legacy of modernization, justice, and public safety.

The Bureau of Criminal Identification will continue to utilize the latest technology to provide efficient and effective methods and procedures to shorten turnaround times and increase customer satisfaction.

BCI has been an example for the nation regarding AMBER Alerts, Utah Missing Persons Clearinghouse procedures, RapBack, and becoming a National Fingerprint File state. We will continue to look for ways to improve operations.

We will also continue to look for training and educational opportunities through the Certified Public Managers program and other entities to add to the knowledge and leadership skills within the Bureau.



EVOLUTION OF FIREARM DASHBOARD

Objective 1.1

Replace static quarterly Brady and Concealed Firearm Permit statistics with a public-facing dashboard.

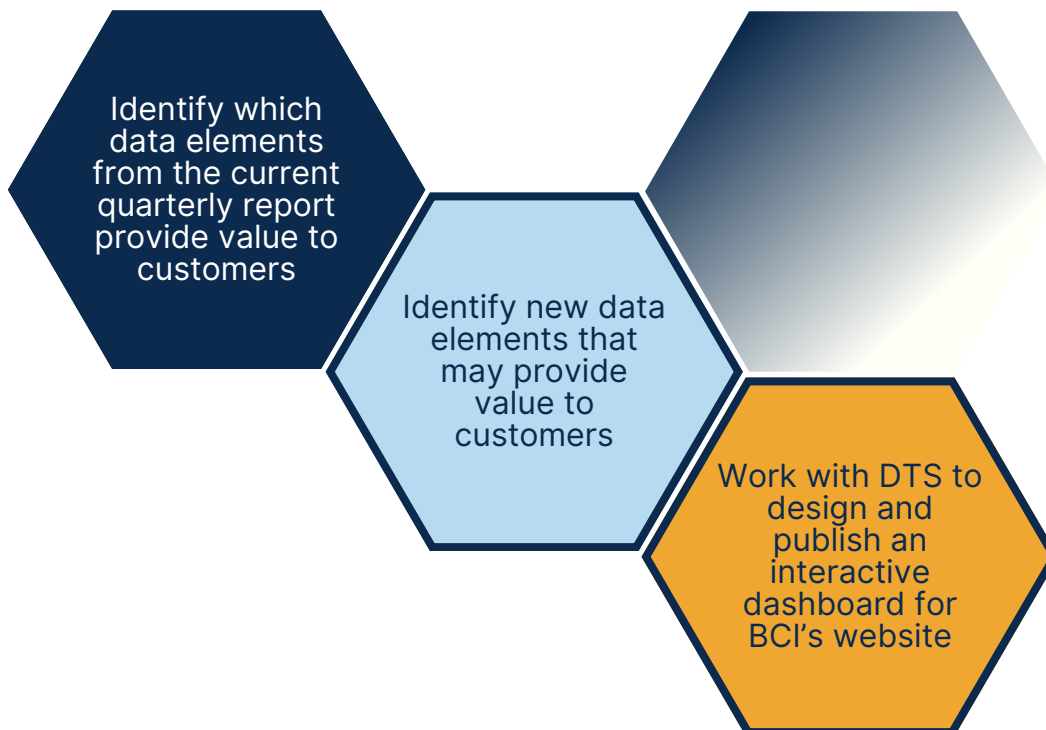
Objective 1.2

Replace static quarterly Brady and Concealed Firearm Permit statistics with a public-facing dashboard.

Objective 1.3

Replace static quarterly Brady and Concealed Firearm Permit statistics with a public-facing dashboard.

STRATEGY





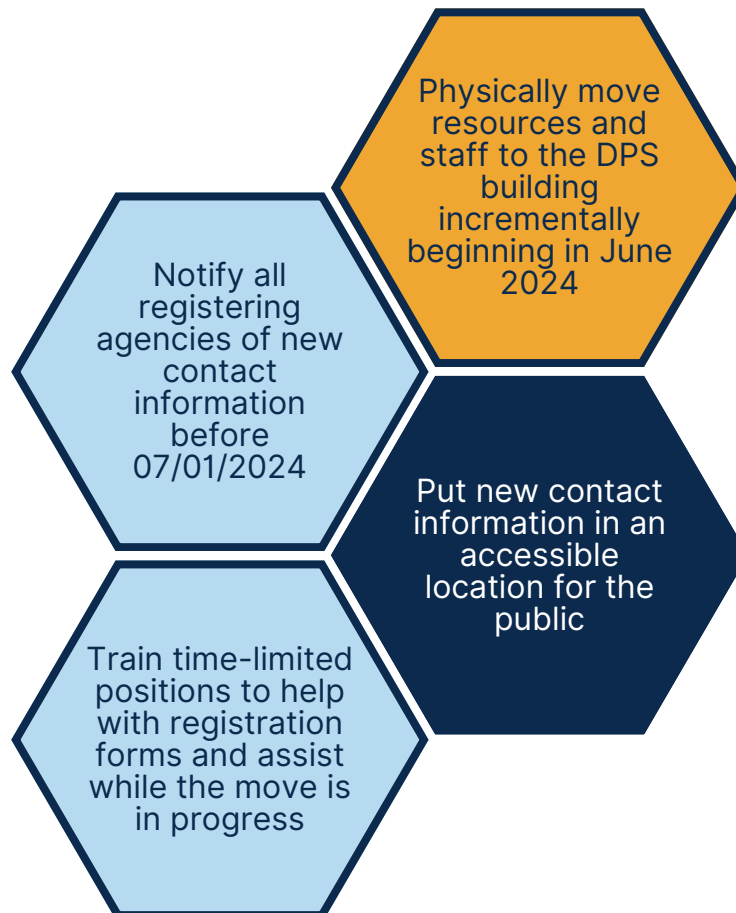
GOAL 2

TRANSITION OFFENDER REGISTRY FROM UTAH DEPARTMENT OF CORRECTIONS TO BCI

Objective 1

Transition the Sex/Kidnap/Child Abuse Offender Registry from the Department of Corrections to the Department of Public Safety to include physical resources and operational functions.

STRATEGY



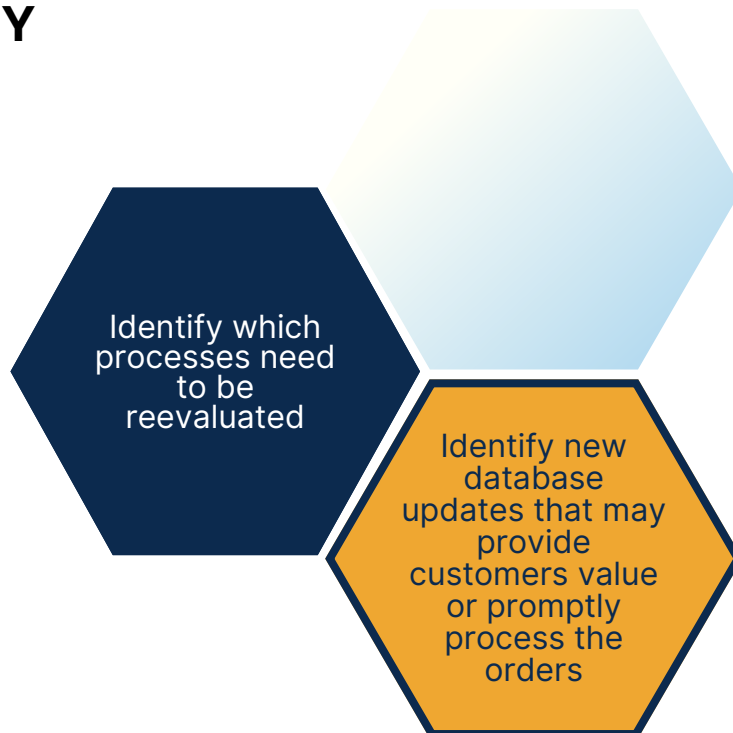


REDUCE BACKLOG OF AUTOMATICALLY EXPUNGED ORDERS

Objective 1

Complete the backlog of 303,200 records waiting to be automatically expunged.

STRATEGY



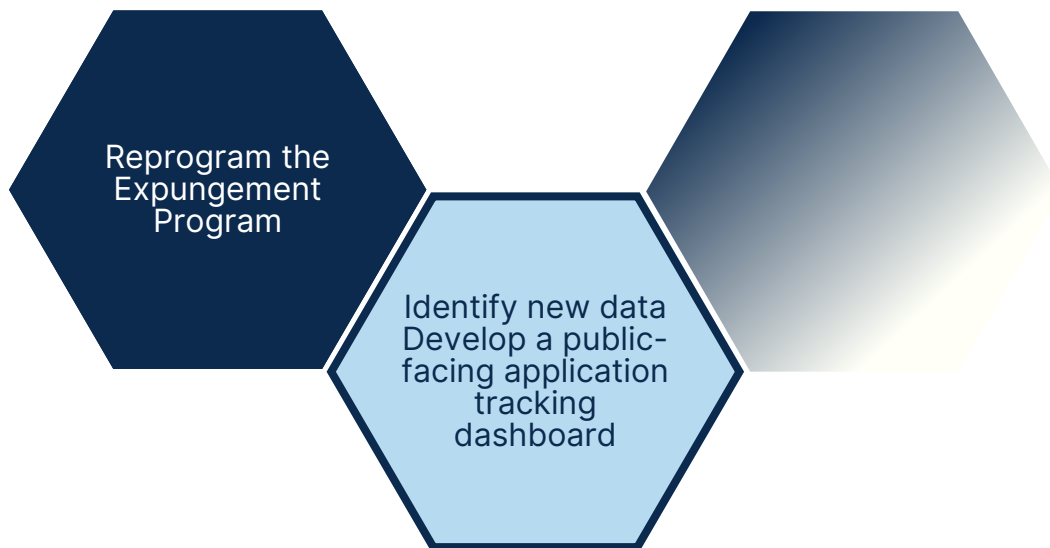


REPROGRAMMING OF THE EXPUNGEMENT PROGRAM

Objective 1.1

Offer better customer service by having a public-facing dashboard to interact with when BCI is closed.

STRATEGY





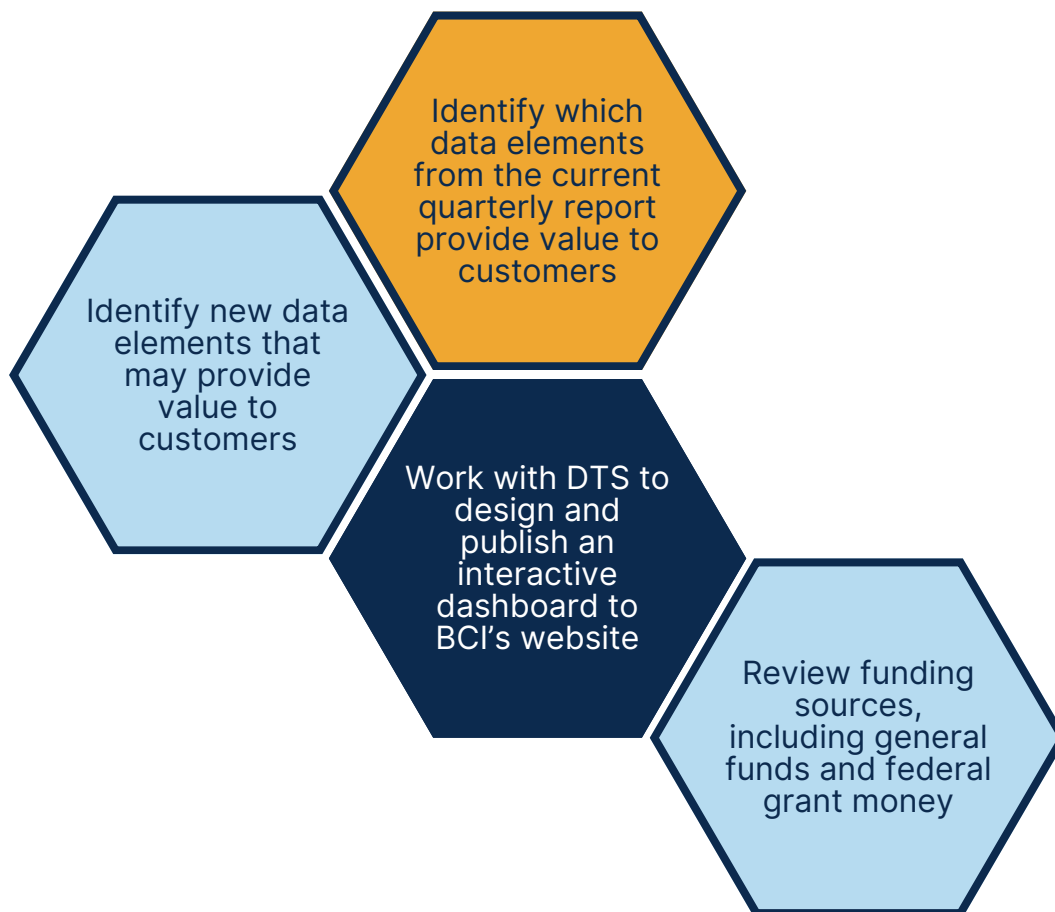
GOAL 5

REDUCE BACKLOG OF AUTOMATICALLY EXPUNGEMENT ORDERS

Objective 1

To authorize qualifying agencies and entities to request/receive information. To disseminate information to qualifying agencies/entities. To ensure qualifying agencies/entities comply with all the laws and regulations.

STRATEGY





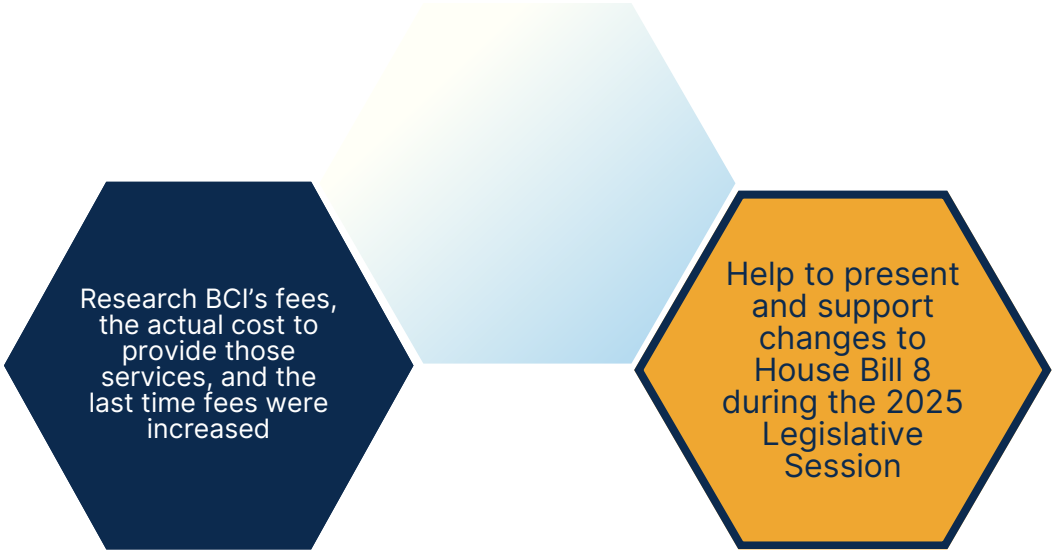
GOAL 6

RESEARCH AND IMPLEMENT AN INCREASE TO SELECTED BUREAU OF CRIMINAL IDENTIFICATION FEES

Objective 1

Due to the rising cost of services BCI provides, look at the fees charged and what it costs to provide those services. Work with the Legislative body to raise those fees where the cost of services provided does not cover the current operating expenses.

STRATEGY



Research BCI's fees, the actual cost to provide those services, and the last time fees were increased

Help to present and support changes to House Bill 8 during the 2025 Legislative Session

Work Plan

Division Priority					
Goal 1: Evolution of Firearm Dashboard					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
1.1	Identify current data elements to include	BCI Employees	Feedback from stakeholders (gun dealers, administration, law enforcement, etc.)	3 months	Ongoing
1.2	Identify new data elements to include	BCI Employees	Feedback from stakeholders (gun dealers, administration, law enforcement, etc.)	3 months	Ongoing
1.3	Work with DTS to design dashboard	BCI Employees, DTS	Funding to pay DTS	6 months	Ongoing

Work Plan

Division Priority					
Goal 2: Transition Offender Registry from Utah Department of Corrections to BCI					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
2.1	Physically move registration	BCI Employees	Badges to gain access to BCI, people, vehicles, logistics of move (time, space, etc.)	2 months	Ongoing
2.2	Notify agencies	BCI Employees	Create memo, send to all active users	2 months	Ongoing
2.3	Contact info for the public	BCI Employees, DTS	New website with DPS, new phone number and contact information development	2 months	Ongoing
2.4	Train time-limited	BCI Employees	Will impact publishing numbers	1 month	Ongoing

Work Plan

Division Priority					
Goal 3: Reduce backlog of automatically expunged orders					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
3.1	Complete backlog of records	Auto Expungement Staff	Possible DTS time to update programming	Within the next 2 years	Ongoing

Division Priority					
Goal 4: Reprogramming of the Expungement Program					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
4.1	Reprogram the Expungement Program	BCI Employees	Administration, DTS time	Approx. 1 year	Beginning discussions
4.2	Develop a public-facing application tracking dashboard	BCI Employees DTS	DTS time	Unknown/ Approx. 1 year	Starting to develop

Work Plan

Division Priority					
Goal 5: Reduce backlog of Automatically Expungement Orders					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
5.1	Criminal History Rewrite	BCI Employees, DTS	Create a working group. DTS, BCI, Courts, Prosecutors Apply for NCHIP Grant 2025	1 year	Beginning discussions of Criminal History necessities
5.2	Create API to reduce phone calls, and emails, to clerks asking for data	BCI Employees, DTS	Courts and Prosecutors, JML, and any outside data sources utilized to reduce phone calls. emails	3 months	Ongoing discussions
5.3	Training with Court Clerk	BCI Employees	Work with Administration Office of the Courts (AOC)	1 year	Coordinate with AOC, Workshops
5.4	Create reports/ dashboard	BCI Employees, DTS	DTS	3 months	Ongoing

Work Plan

Division Priority					
Goal 6: Research and implement an increase to selected Bureau of Criminal Identification fees					
Goal #	Strategy	Champion	Resources Needed	Timeline	Status
6.1	Research BCI's fees and the cost for rendering service	BCI Employees	Review BCI's current fees	1-2 months	Currently working on
6.2	Identify several legislators who will support the increase in fees	BCI Employees, Administration	Admin.	3-4 month	Getting ready to start discussing
6.3	Work with legislators to present the new fee options at next year's Legislative Session	BCI Employees, Legislators	Admin./ Legislators	2025 Session	Will work towards depending on outcome of #2