

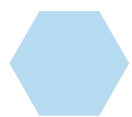
# Strategic Plan



**FY 2024-2028**

Fire Marshal's Office  
410 W 9800 S  
Sandy, UT 84070  
[firemarshal.utah.gov](http://firemarshal.utah.gov)

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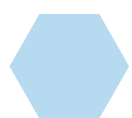
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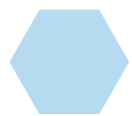
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# Mission Statement

*Reduce the risk from fire, and protect the public from the related hazards.*

## Who We Are

### Where we have been as a Division?

Historically our division has been 5 individual sections functioning as individual units.

### Where we are going as a Division?

The Fire Marshal division is moving steadily forward, working together as one unit.



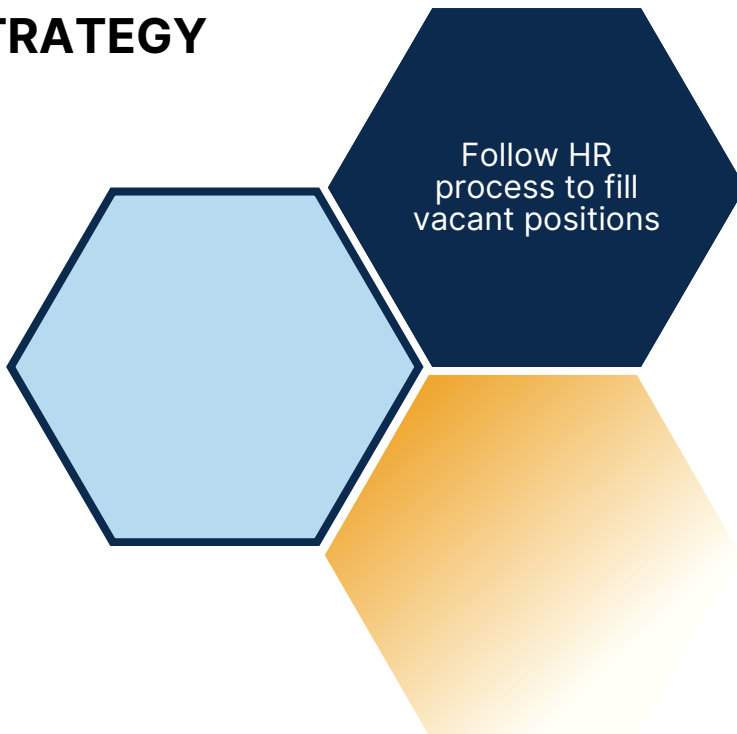


## STAFFING

### Objective

**Work diligently to fill vacant positions.**

### STRATEGY





## VIRTUAL LEARNING

### Objective

**Improve the safety of the citizens of Utah through quality plan review, inspections, training, fire prevention education, licensing and certification.**

### STRATEGY



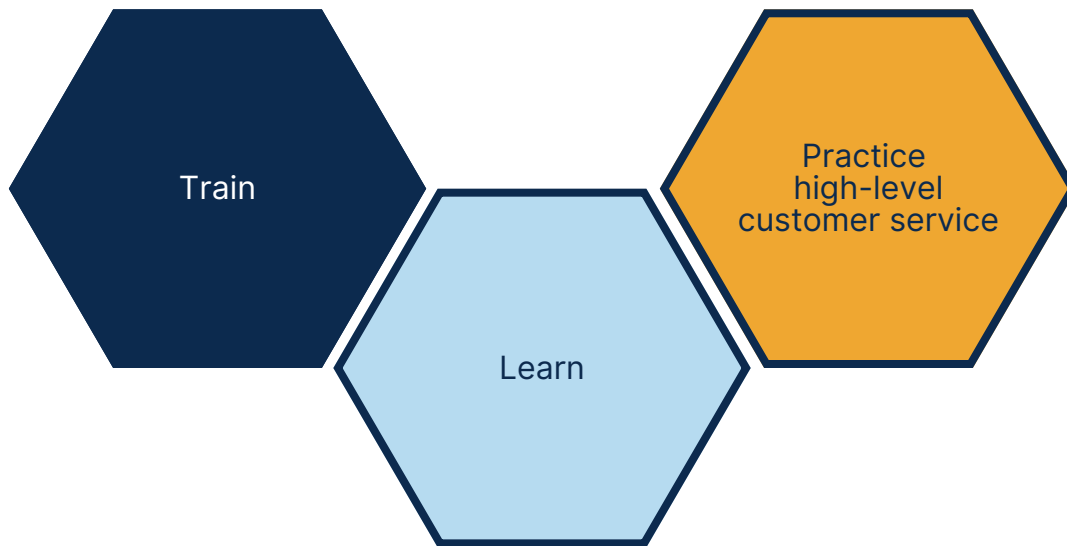


MAKE CUSTOMER SERVICE A PRIORITY IN EVERY INTERACTION WITH CUSTOMERS

**Objective 1**

**Monthly training with respect to customer service.**

**STRATEGY**



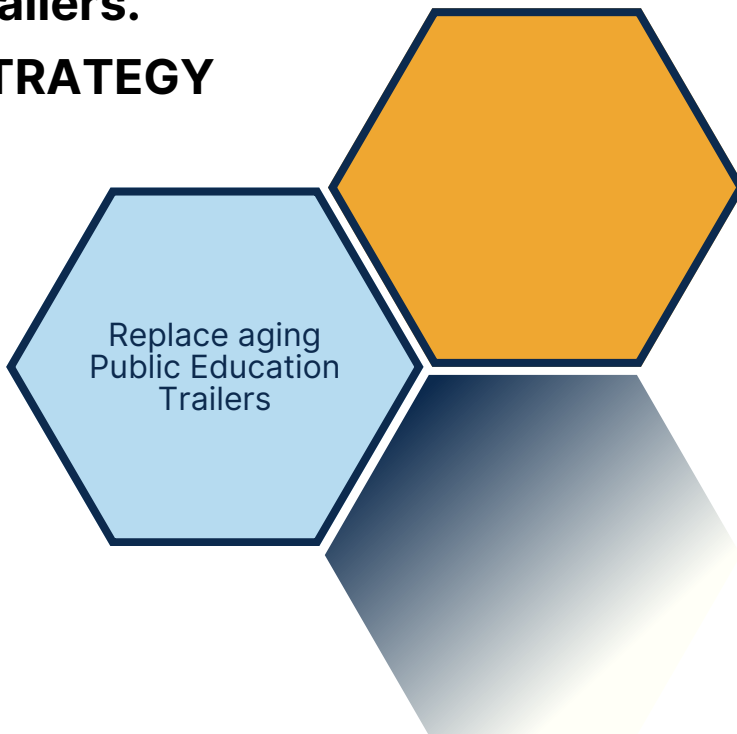


## EQUIPMENT REPLACEMENT

### Objective

**Replace the Public Safety Education/Life Safety Trailers.**

### **STRATEGY**



# Work Plan

## Division Priority - Internal Performance

### Goal 1: Staffing

Objective 1.1: Work diligently to fill vacant positions

Goal #	Champion	Resources Needed	Timeline	Status
<b>1.1.1</b>	<b>Jana Demille</b>	<b>HR, Funding</b>	<b>Next 60 days</b>	<b>In process</b>

## Division Priority -Personal Preparation

### Goal 2: Virtual Learning

Objective 2.1: Improve the safety of the citizens of Utah through quality plan review, inspections, training, fire prevention education, licensing and certification

Goal #	Champion	Resources Needed	Timeline	Status
<b>2.1.1</b>	<b>Andrew McCormick</b>	<b>Computers, funding, instructors</b>	<b>Annual</b>	<b>In process</b>

## Division Priority - External Service

### Goal 3: Make customer service a priority in every interaction with customers

Objective 3.1: Monthly training with respect to customer service

Goal #	Champion	Resources Needed	Timeline	Status
<b>3.1.1</b>	<b>Ted Black</b>	<b>Training, funding, practice, reporting</b>	<b>Ongoing</b>	<b>In process</b>

## Division Priority - External Service

### Goal 4: Equipment Replacement

Objective 4.1: Replace the Public Safety Education/Life Safety Trailers

Goal #	Champion	Resources Needed	Timeline	Status
<b>4.1.1</b>	<b>Andrew McCormick</b>	<b>Funding, Manufacturers</b>	<b>25% complete</b>	<b>In process</b>